

Handbook for **Emergencies**

United Nations High Commissioner for Refugees

Third Edition

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Chapters may be located quickly by using the key on the contents page. Particular subjects may be located by using the index. The handbook is structured as follows:

Section One

summarizes UNHCR's mandate of international protection and the aim and principles of emergency response;

Section Two

deals with emergency management;

Section Three

covers the vital sectors and problem areas in refugee emergencies, including health, food, sanitation and water, as well as key field activities underpinning the operations such as logistics, community services and registration. The chapters in this section start with a summary so that readers, who might not need the full level of detail in each of these chapters, can understand the basic principles of the subject quickly;

Section Four

gives guidance on the support to field operations, primarily administration and staffing;

The Appendices

include a "Toolbox" which gathers, in one location, the standards, indicators and useful references used throughout the handbook;

Key companion references for this handbook include:

- Catalogue of Emergency Response Resources which sets out what resources can be immediately deployed to UNHCR emergency operations;
- Checklist for the Emergency Administrator which includes many of the essential UNHCR forms, policy documents and guidelines referred to in this handbook;
- UNHCR Manual, and in particular its Chapter 4 dealing with Operations Management

Table of Contents

Section	Chapter	Page Number
	I Using the handbook	III
	II Table of contents	V
	III Introduction	VI
	IV UNHCR mission statement	X
I. UNHCR principles	1 Aim and principles of response	2
	2 Protection	14
II. Emergency management		
	3 Emergency Management	56
	4 Contingency Planning	66
	5 Initial Participatory Assessment: immediate response	76
	6 Operations Planning	92
	7 Coordination and site level organization	100
	8 Implementing arrangements	114
	9 External relations	138
III. Operations	10 Population estimation and registration	154
	11 Community Based Approach and Community Services	180
	12 Site selection, planning and shelter	204
	13 Commodity distribution	226
	14 Water	236
	15 Sanitation	260
	16 Food and nutrition	284
	17 Health	336
	18 SGBV	376
	19 HIV / AIDS	390
	20 Education	412
	21 Supplies and transport	422
	22 Voluntary repatriation	450
IV. Support to operations		
	23 Administration staffing and finance	466
	24 Communications	492
	25 Coping with stress	210
	26 Staff safety	520
	27 Working with the military	532
V. Appendices	1 Toolbox	544
	2 Memorandum of understanding with WFP	554
	3 Glossary	568
	4 Index	570